

## GVCSS 2019-2020 Interim Strategic Plan

Core Strategic Goal Area		Core Strategic Goal Statement
<b>Our Vision: GVCSS will build on our tradition of delivering high quality, professional care, and continue to be a leader and preferred provider of community services.</b>	Financial Sustainability	Increase financial sustainability through diversifying funding sources and services, budget to cover necessary expenses, invest building fund to maximize and operations efficiency.
	Human Resources	Ensure sufficient staffing levels by recruiting, retaining and developing highly trained, qualified individuals.
<b>Our Mission: To support independence through client-focused community care services.</b>	Service Provision	Expand existing services and seek potential new areas of service that are in alignment with our core mission.
<b>Our Values: Professional, caring, respectful, responsive, collaborative, accountable and ethical</b>	Profile	Build profile to raise awareness of services and support.
	Quality Care	Continue to improve the quality of care to individuals we serve.
	Governance	Continue to ensure a qualified and resourced board provides organizational governance excellence.
	Infrastructure	Develop infrastructure to improve service, take advantage of opportunities as they arise and support growth.